



PANDA EXPRESS

FACILITY DEPARTMENT

1683 Walnut Grove Avenue

Rosemead, CA 91770

TEL: (626) 799-9898 FAX: (626) 372-8391

Action Sales

17025 Gale Ave.

City of Industry CA 91745

Tel: (626) 810-2277

Dear Action Sales

Subject: Testimonial for Action Sales

We always have been very pleased and satisfied with the professional and outstanding services rendered by your reputable organization in support of all of Panda's equipment needs. Action Sales have done an excellent job supporting Panda for many years and we are grateful for your company's high standard of service, professionalism, passion, patience and support throughout the years.

Action Sales has played a key role in supporting hundreds of new store opening each year. They also play a key role and contribute to every successful store in operation today.

Although there could be many more commendations to be mentioned about Action Sales, our appreciation is also extended to your dedicated and dependable staff who support us with the commitment and follow-through.

Thank you for being a valued business partners. We appreciate everything you do.

Sincerely,

Billy To

Billy To

Facilities Manager - IE/CCA/PI

Panda Restaurant Group, Inc.

Paul Cheung

From: Yuki Chang

To: ACT Paul Cheung

Subject: Thank you

For over 22 years as a long standing reputable company, Action sales has been committed to providing outstanding services to Panda Express throughout the years as our relationship with them has grown tremendously. From helping us specify our equipment needs, to providing competitive pricings, meeting our demands to after sales support, they have surpassed all of these services on a regular basis. There has been instances where we have had equipment go down whether it is during the week or on a Saturday, Action Sales has been able to solve our problem by bringing us the equipment we need or even giving us a temporary loaner to keep us up and running. They have recognized the importance of our everyday operations where our foodservice equipment is at the core of our business. Having such a foodservice provider as Action Sales has made us what we are today with the menu items, demands of our customers and the volume we need to supply to our customers. Prior to moving forward with an existing site or new construction site, they have always met or exceeded our expectations with their expert knowledge of foodservice equipment, providing solutions for our workflow and again providing excellent service and support. For instance, they have been able to package and deliver 4 new stores in one day for both local and out of state locations. We are very happy to have Paul and his team as our premier provider for our foodservice needs and demands and are looking forward to a continued relationship with them as partners, especially in these challenging times. Thank you again for all your support and dedication.

Yiu Ki Chang
Panda Restaurant Group, Inc.